Bexocargo Shipping Terms

Last Updated: January 2025

1. Prohibited Shipments

Bexocargo strictly prohibits the shipment of the following:

Illegal or Contraband Items: Drugs, weapons, counterfeit goods, stolen property, or any item violating local or international laws.

Hazardous Materials: Explosives, flammable liquids, toxic substances, or radioactive materials.

Restricted Goods: Perishables (without prior approval), live animals, human remains, cash, or high-value items without declared insurance.

Violation Policy:

Any prohibited shipment will be confiscated and reported to authorities.

The sender will be fully liable for legal consequences and fines.

No refunds will be issued for seized or abandoned cargo.

2. Shipping Rates

All prices are per kilogram (kg) and subject to change based on fuel surcharges or regulatory fees:

Destination Rate (USD/kg)

Within Africa $15

Europe $20

USA $25

Asia & Rest of World $30

Notes:

Minimum chargeable weight: 1 kg.

Volumetric weight applies for lightweight, bulky shipments.

Additional fees (customs, taxes, storage) are the sender's responsibility.

3. Required Documentation

The sender must provide:

Commercial Invoice (for customs valuation).

Packing List (itemized contents, weight, and value).

Insurance Proof (for high-value or fragile goods).

Health/Safety Certificates (if applicable, e.g., food, pharmaceuticals).

Export/Import Permits (for restricted items).

Transit Inspections:

Cargo may be unloaded and inspected at transit borders.

If documents are missing, the shipment will be delayed until compliance.

Sender bears all costs for storage, demurrage, or return shipments.

4. Liability & Insurance

Bexocargo's liability is limited to USD 100 per shipment unless additional insurance is purchased.

Senders must declare full value and pay for optional insurance (rate: 2% of declared value).

No claims for damages/losses due to improper packaging or prohibited items.

5. Delays & Compliance

Delays caused by missing documents, customs checks, or regulatory holds are the sender's responsibility.

Storage fees ($5/day) apply after 48 hours of non-compliance.

Bexocargo may abandon shipments after 14 days of non-resolution.

Contact Us

For shipping inquiries or disputes:

📧 Support: support@bexocargo.com

🌍 Regional Offices: [Country]@bexocargo.com (e.g., nigeria@bexocargo.com)

By using Bexocargo's services, you agree to these Shipping Terms.

Bexocargo – Secure. Compliant. Reliable.